

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REVIEW, 2016

Docket No. ACR2016

REVISED RESPONSE OF THE UNITED STATES POSTAL SERVICE TO  
QUESTION 18 OF CHAIRMAN'S INFORMATION REQUEST NO. 1 -- ERRATA

The United States Postal Service hereby provides a revised response to the above-listed question of Chairman's Information Request No. 1, issued on January 3, 2017. The original response was filed on January 10, and subsequent review of that response revealed that the data for FY16Q3 and Q4 provided therein had not been derived using procedures consistent with the derivation of data provided previously for other quarters. The attached revised response now reflects consistent procedures.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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March 3, 2017

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- 18.** The Postal Service provides the percentage of EXFC First-Class Mail Single-Piece Letters/Postcards that have already missed service standard by Last Processing Operation through FY 2016, Quarter 2, disaggregated by District and service standard. Service Response at 31. Please provide this information for FY 2016, Quarters 3 and 4. The response may use the format used in Appendix D. *Id.*

**RESPONSE:**

**Percentage of First-Class Mail Single-Piece Letters/Postcards that  
Already Missed Service Standards by Last Processing Operation**

Area/District	Service Standard	2		3 to 5	
	Fiscal Year	16			
	Quarter	Q3	Q4	Q3	Q4
Capital Metro	Atlanta	2.50%	2.28%	8.30%	5.75%
Capital Metro	Baltimore	1.17%	1.28%	10.15%	7.33%
Capital Metro	Capital	2.60%	1.91%	11.35%	10.81%
Capital Metro	Greater South Carolina	1.09%	0.88%	7.91%	6.19%
Capital Metro	Greensboro	1.95%	1.49%	9.00%	8.30%
Capital Metro	Mid-Carolinas	0.85%	1.32%	4.87%	6.30%
Capital Metro	Northern Virginia	1.82%	2.05%	9.03%	6.93%
Capital Metro	Richmond	1.26%	1.05%	6.89%	6.67%
Eastern	Appalachian	1.32%	1.26%	5.90%	6.34%
Eastern	Central Pennsylvania	1.50%	1.15%	7.44%	6.96%
Eastern	Kentuckiana	1.26%	1.63%	9.03%	6.98%
Eastern	Northern Ohio	2.35%	1.73%	7.98%	8.27%
Eastern	Ohio Valley	2.22%	1.95%	7.84%	8.17%
Eastern	Philadelphia Metro	1.58%	1.65%	7.37%	6.76%
Eastern	South Jersey	1.76%	1.22%	6.14%	6.15%
Eastern	Tennessee	1.06%	1.23%	8.33%	8.18%
Eastern	Western New York	0.71%	1.61%	8.27%	7.43%
Eastern	Western Pennsylvania	1.27%	1.08%	6.39%	5.26%
Great Lakes	Central Illinois	2.09%	1.80%	9.96%	10.79%
Great Lakes	Chicago	2.42%	2.62%	12.66%	10.20%
Great Lakes	Detroit	2.37%	4.06%	10.19%	12.96%
Great Lakes	Gateway	1.29%	1.96%	9.15%	8.89%
Great Lakes	Greater Indiana	1.99%	1.95%	8.92%	8.82%
Great Lakes	Greater Michigan	2.44%	1.95%	11.97%	9.46%
Great Lakes	Lakeland	1.35%	1.31%	7.13%	8.58%

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Area/District	Service Standard	2		3 to 5	
	Fiscal Year	16			
	Quarter	Q3	Q4	Q3	Q4
Northeast	Albany	1.82%	2.74%	9.39%	9.42%
Northeast	Caribbean	0.07%	0.43%	26.25%	25.30%
Northeast	Connecticut Valley	1.52%	2.49%	8.10%	8.90%
Northeast	Greater Boston	1.85%	2.09%	7.75%	9.35%
Northeast	Long Island	1.49%	2.27%	12.32%	10.71%
Northeast	New York	2.46%	3.92%	13.21%	12.78%
Northeast	Northern New England	1.17%	1.51%	7.81%	8.65%
Northeast	Northern New Jersey	2.38%	1.73%	7.52%	8.65%
Northeast	Triboro	2.32%	3.03%	12.29%	13.71%
Northeast	Westchester	2.17%	4.60%	10.95%	13.61%
Pacific	Bay-Valley	1.77%	1.31%	8.53%	5.54%
Pacific	Honolulu	0.33%	0.86%	13.41%	11.41%
Pacific	Los Angeles	2.11%	2.04%	7.65%	8.20%
Pacific	Sacramento	0.75%	1.09%	6.46%	6.81%
Pacific	San Diego	1.97%	1.20%	7.72%	5.52%
Pacific	San Francisco	1.34%	1.88%	9.60%	7.52%
Pacific	Santa Ana	1.48%	1.41%	8.10%	7.01%
Pacific	Sierra Coastal	1.61%	1.40%	7.01%	6.84%
Southern	Alabama	1.20%	1.97%	9.14%	8.37%
Southern	Arkansas	0.92%	1.41%	9.99%	8.57%
Southern	Dallas	1.31%	1.52%	10.15%	7.42%
Southern	Fort Worth	1.54%	1.61%	7.89%	6.05%
Southern	Gulf Atlantic	1.30%	1.69%	7.55%	8.61%
Southern	Houston	2.02%	1.43%	9.62%	7.52%
Southern	Louisiana	0.66%	1.67%	7.83%	7.30%
Southern	Mississippi	1.33%	1.20%	8.34%	9.58%
Southern	Oklahoma	0.65%	1.01%	6.75%	6.36%
Southern	Rio Grande	2.20%	1.06%	9.30%	7.85%
Southern	South Florida	0.97%	1.41%	8.67%	7.76%
Southern	Suncoast	1.20%	1.50%	7.73%	7.37%

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Area/District	Service Standard	2		3 to 5	
	Fiscal Year	16			
	Quarter	Q3	Q4	Q3	Q4
Western	Alaska	0.51%	0.79%	3.55%	3.27%
Western	Arizona	1.27%	1.07%	9.09%	7.78%
Western	Central Plains	1.13%	1.46%	7.88%	7.20%
Western	Colorado/Wyoming	2.95%	2.45%	12.58%	8.97%
Western	Dakotas	1.37%	1.97%	12.38%	12.42%
Western	Hawkeye	1.58%	1.30%	9.16%	9.06%
Western	Mid-America	1.65%	2.35%	12.66%	12.70%
Western	Nevada-Sierra	0.89%	1.27%	4.86%	3.85%
Western	Northland	2.13%	1.61%	12.34%	8.86%
Western	Portland	1.59%	0.67%	7.57%	5.89%
Western	Salt Lake City	1.32%	0.59%	8.63%	6.42%
Western	Seattle	1.33%	1.55%	10.84%	10.45%

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